

PRIVACY POLICY

WWW.ANDYHUGHES.NET

INTRODUCTION

This website (www.andyhughes.net) is owned and operated by Andy Hughes as a sole-trader. Your privacy is important to me and this statement explains what personal data I collect from you, how I store, use and keep it protected and your rights under the GDPR policy. This information is treated with respect and care is taken about its security. I would never give out your details to anyone else without your express permission unless legally obliged to do so. Your personal information is an important and this form only allows me to respond to your request/ query. Andy Hughes treat this information with respect and is careful about its security and will not be shared.

The details taken when you made your contact request is for the sole purpose of responding to your request.

If you wish to discuss any aspects of how this data is used or would like to unsubscribe from either email, postal communications or both please either email or write to this address.

Andy Hughes, Corner Cottage, Ilagan, Redruth, Cornwall, TR164RY / TELEPHONE +44 (0)1209 843468 \ info@andyhughes.net

WHAT DATA I COLLECT, WHY I NEED IT AND HOW I PROCESS IT.

I will not collect any sensitive data from you.

CLIENTS AND CUSTOMERS

If you engage or book in for my services I collect your name, email address, address, phone number and on occasions social media handles. You will only provide this if needed after you have received a response to your request for information from the email form. I need to know this basic personal data in order to contact you regarding your question and carry out the services requested. I might ask for various details and times relating to your request or event so that I can agree or arrange further details. You will not be added to any marketing lists unless you have requested to do so.

NON-CUSTOMER ENQUIRIES

If you have enquired about my services via the contact form on my website. I will collect your name, telephone number and email address. I require these details in order to contact you about your enquiry. Your information will be kept until you notify me otherwise, you have the right to be forgotten so please contact me if that is the case.

SITE USERS

I may collect your IP address and information regarding your location and pages accessed. This data is collected and stored via statcounter. This information allows me to analyze my web traffic and general trends rather than individuals. Your information will be kept until you notify me otherwise, you have the right to be forgotten so please contact me if that is the case.

SHARING YOUR DATA

Under no circumstances is your data ever sold or rented to a third party.

There are some circumstances where I may need to share your data with other parties. These are listed below:

- Professional advisors such as lawyers, bankers, auditors and insurers
- Government bodies
- Payment processors that handle your payment for goods or services (PayPal)

We require all third parties to whom we transfer your data to respect the security of your personal data and to treat it in accordance with the law. We only allow such third parties to process your personal data for specified purposes and in accordance with our instructions.

YOUR LEGAL RIGHTS

Under data protection laws you have rights in relation to your personal data that include the right to request access, correction, erasure, restriction, transfer, to object to processing, to portability of data and (where the lawful ground of processing is consent) to withdraw consent. You can see more about these rights at: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

I will try to respond to all legitimate requests within one month. Occasionally it may take longer than a month if your request is particularly complex or you have made a number of requests. In this case, I will notify you.

THIRD-PARTY LINKS

This website may include links to third-party websites such as Amazon, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

POLICY AMENDMENTS

I may update this policy from time to time so please check back for amendments.